



City of Downey

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PRESS RELEASE

STATEMENT FROM MAYOR BLANCA PACHECO

CITY WILL WORK WITH RESIDENTS & BUSINESSES TO ENSURE WATER SERVICES CONTINUE DURING COVID-19 OUTBREAK

Downey, CA, March 17, 2020:

Dear Downey Residents:

The City of Downey Utilities Division is dedicated to providing high quality drinking water that meets all federal and state standards. As new challenges to drinking water quality emerge, we remain vigilant in meeting the goals of source water protection, water conservation, and community education, while serving the needs of all of our water users. Water delivered to our customers is sampled and tested regularly to make sure that it meets drinking water regulations. We would like to reassure our customers that Coronavirus (COVID-19) has no impact to our water supply or quality, and we do not anticipate any water service interruptions during this time.

In support of the City's continuing efforts to protect public health and safety, the Utilities Division is willing to work with customers experiencing financial hardship so that their water service will not be disconnected for non-payment.

We encourage these customers to contact our Customer Service Center at (562) 904-7246 to discuss payment extension and payment plan options that may be available to keep their accounts in good standing.

"These are uncertain times for all of us and we care deeply about doing what we can to keep our residents and businesses well," said Mayor Blanca Pacheco. "That commitment has never been more important."

Mayor Pro Tem Claudia M. Frometa added, "Please be assured that we are here to serve our community during this crisis and will do everything we can to ensure essential services continue."

For more information and the latest status of City services, visit the City website at www.downeyca.org/coronavirus. Updates will be shared regularly through the City's [Facebook](#), [Instagram](#), and [Twitter](#) pages.

Visit the [Los Angeles County Department of Public Health](http://www.lacounty.gov/publichealth) website to get the most up-to-date, accurate information about COVID-19.

Sincerely, Mayor Blanca Pacheco

FOR IMMEDIATE RELEASE