

Frequently Asked Questions

What are the day camp hours?	9:00am-4:00pm
When is extended care and how much is it?	Extended care hours are from 7am – 9am and 4pm – 6pm. It is an additional \$20 per week.
Can I get a refund if I decide not send my child?	The city will retain 30% of the registration fee for the cost of processing a refund. No refund will be made after the first day of camp.
What if I can't pick up my child right when camp ends?	Make arrangements with a friend or family member to pick up child and add their names to the health/emergency form. Late fees will apply after 4pm (6pm if you are registered for extended care).
Can I pay for a full week of camp and only attend half-day?	Yes, however no prorated is provided for missed days.
Will there be excursions?	Yes! Camp typically takes anywhere between 1 – 3 excursions per week. Excursions include bus field trips and/or walking trips.
If I pay for a week at one camp, can I transfer to another day camp?	Yes, if there is space, a parent can request to transfer their child BEFORE first day of camp.
What kind of security do you provide to ensure my child's safety from strangers?	Your child will be under the constant supervision of camp counselors. Child to staff ratio is 1:15
What should my child wear to day camp?	Shorts, pants, t-shirts, socks, face mask, closed toe shoes, light jacket/sweatshirt, sunscreen. Remind parents to put child's name on all extra clothing.
Should my child bring a lunch?	Yes, along with snacks and water.
How do you handle sick children?	If your child becomes ill, we will bring them to the staff office and remove him/her from other children. We will contact you to pick up your child immediately.
Will your staff administer any medication to children?	Please speak to staff. Some medications are allowed and must be administered by your child. Medication must be labeled with child's name and dosage information assigned by a doctor. Over the counter medications will not be given to children at camp.
Where do you keep lost items?	All lost and found items will be kept in a box at the park. At the end of camp, unclaimed items will be donated to a charitable organization.
How/Where can parents register for camp?	At the Parks and Recreation Department, over the phone or online. All waivers and forms must be filled out prior to camps starting.
COVID Safety Concerns	The City will adhere to all LA County Department of Public Health protocols.

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