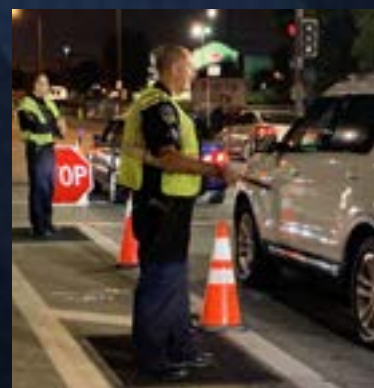




CITY OF DOWNEY

2019-2020 CITY ACCOMPLISHMENTS

ANNUAL REPORT



City of Downey
CALIFORNIA

CITY COUNCIL



Blanca Pacheco
Mayor



Claudia M. Frometa
Mayor Pro Tem



Alex Saab
Council Member



Sean Ashton
Council Member



Rick Rodriguez
Council Member

MISSION

Proudly committed to continuously improving the quality of life for the Downey community by providing excellent service in a professional, ethical and responsible manner.

VALUES

Integrity • Commitment • Respect • Teamwork •
Engagement • Passion • Excellence

CITY COUNCIL PRIORITIES

Fiscal Responsibility
Economic Vibrancy
Efficiency and Adaptability
Quality of Life, Safety and Infrastructure
Public Engagement



City of Downey

July 2020

Honorable Mayor, Members of the City Council, Downey Residents and Friends:

I am pleased to present the eighth annual City Accomplishments Report for Fiscal Year (FY) 2019-2020. This report showcases the City Council's goals and objectives for the fiscal year as well as numerous successful City initiatives under the guidance of the City Council.

The City Council established the fiscal year budget goals and objectives through a deliberate goal setting process at its annual workshop in January 2019. The determined goals and objectives were formed in accordance with the Council's five over-arching priorities of:

- Fiscal Responsibility
- Economic Vibrancy
- Efficiency & Adaptability
- Quality of Life, Safety, & Infrastructure
- Public Engagement

This past fiscal year, the City realized several achievements. Community Development facilitated completion of the Kaiser Permanente 5-story parking structure, initiated the sale of City-owned land adjacent to the Promenade, saw the beginning work of a new Marriott hotel on Firestone Boulevard, completed the rehabilitation of 20 owner-occupied homes, and continued progress on the redevelopments of the Rancho Los Amigos South Campus, Veteran's affordable housing project, Promenade Shopping Center and installed two public art pieces in the Downtown area.

The City's fiscal stewardship resulted in maintaining its AA bond ratings, receiving budget operating awards from GFOA and CSMFO, and securing a total of \$10.4 million in grants. The City also saw public engagement increase through its Downey One Day of Service, Neighborhood Watch, Business Watch and CERT programs. Additionally, the City continued its efforts in reaching all community members by adding an ADA assistance widget on the City's website and translating vital City

documents into Spanish.

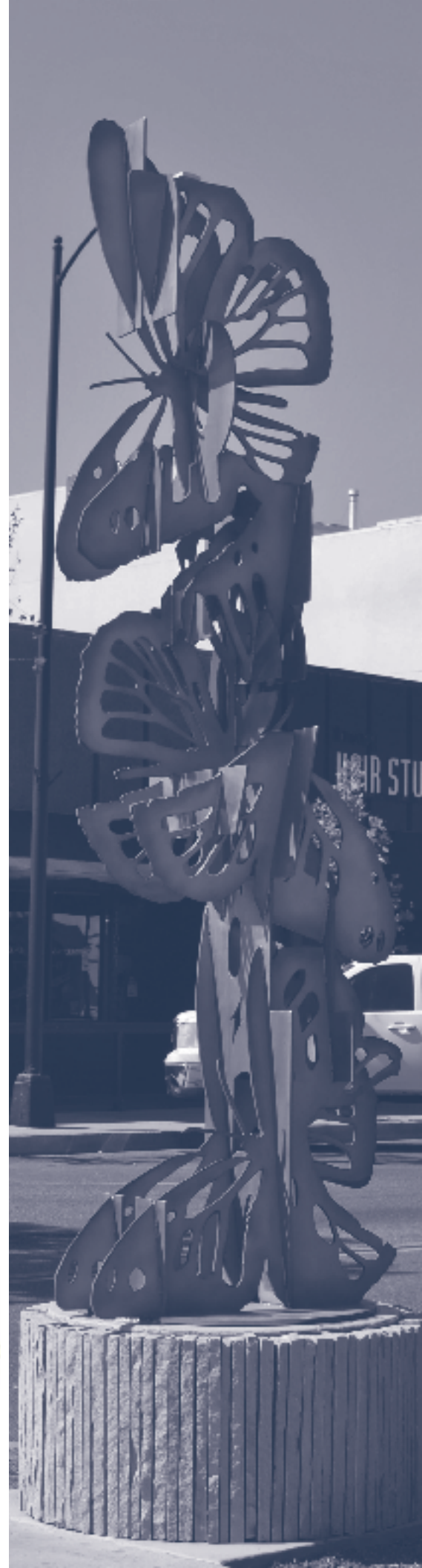
Further, the City completed \$18 million worth of CIP projects while making tremendous progress on the City's Measure S Capital Improvement Program. The Measure S program will significantly enhance the quality of life for current and future Downey residents for decades to come. In FY 2019-20, the City completed the renovations of Fire Stations 1 and 3, Apollo Park, Dennis the Menace Park, Independence Park, Discovery Park, Furman Park and Golden Park.

While the City is proud of its many accomplishments, the City's response to the COVID-19 pandemic stands out most of all. Similar to cities throughout the U.S., Downey's focus dramatically changed in March 2020. The City prioritized its efforts in addressing the health crisis, and ensuring the health and safety of its community. The City developed a rental assistance program, coordinated food and collection drives, initiated senior outreach programs, launched creative virtual programming to help residents stay engaged and active, posted encouraging messages throughout the City, and established a dedicated COVID-19 webpage and hotline to assist community members.

I am incredibly proud of the work City staff and the Downey community at large assumed under the leadership of the City Council this past year. Together we showed incredible resilience and support for one another, and ensured that we will rise stronger and better prepared for the future.

Respectfully submitted,

Gilbert A. Livas
City Manager





where we are



12 miles from Downtown L.A.



18 miles from Ports



17 miles from Disneyland



Direct access to four major freeways 5, 105, 605, 710



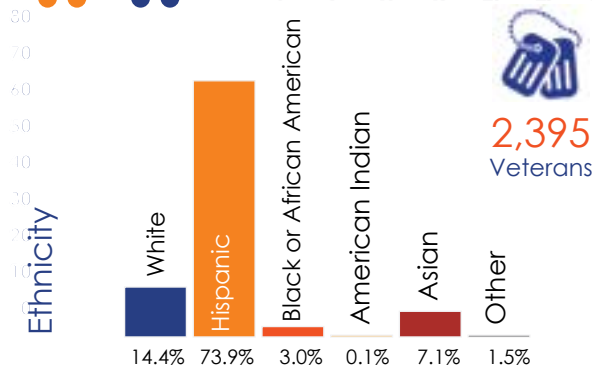
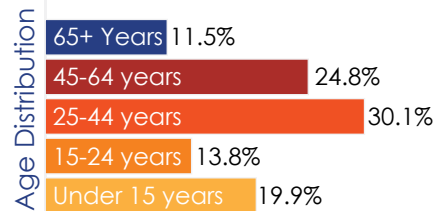
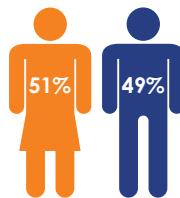
17 miles from LAX International Airport



10 miles from Pacific Coastline

who we are

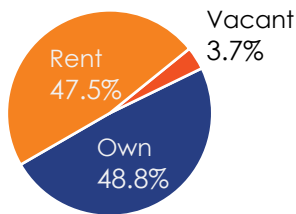
Median Age 35.6 years old



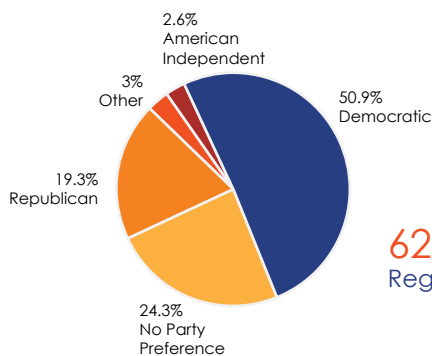
how we live



- 59% Single Family Detached
- 31% Multi-Family 5 Units+
- 5% Multi-Family 2 to 4 Units
- 4% Single Family Attached
- 1% Mobile Home



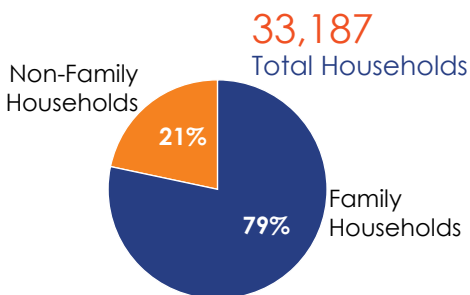
34,473 Housing Units by Housing Type



62,219 Registered Voters

3.94% From last year

Type of Households



33,187 Total Households

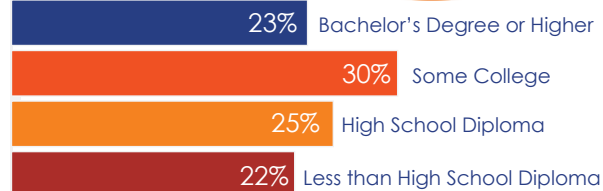
\$595,000 Median Home Sales Price



\$1,376 month Median Monthly Rent



Education



Population over 25 Years of Age: 74,888

3.38 Average Household Size



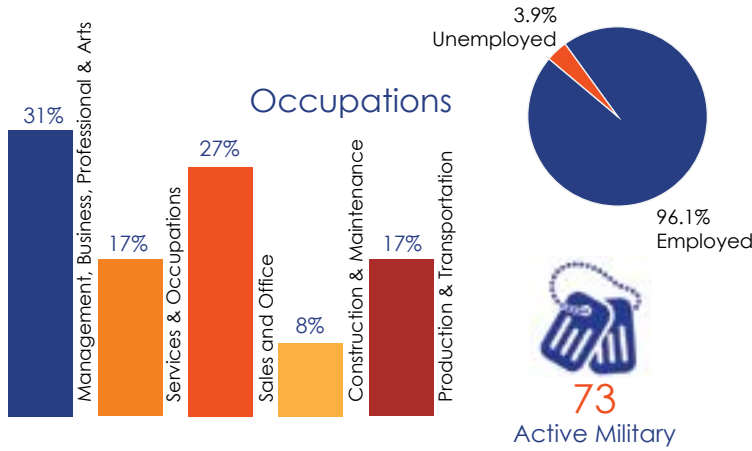
\$2,375 month Median Monthly Mortgage



2020-2021 City Profile

how we work

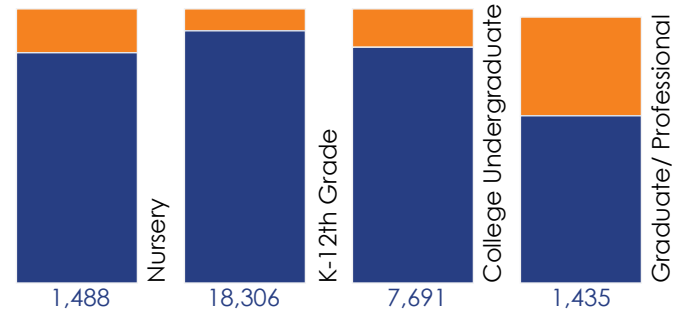
how we learn



13 Public Elementary Schools
 3 Public High Schools
 4 Public Middle Schools
 4 WASC - Accredited Private Elementary/ Secondary Schools

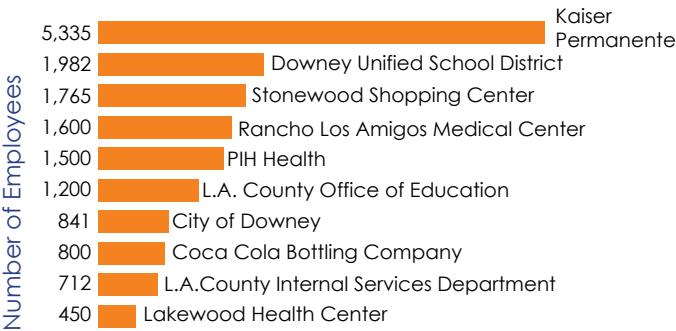
Population 28,920

3+ Yrs consecutive enrollment in school



Source: Downey Unified/ California Department of Education

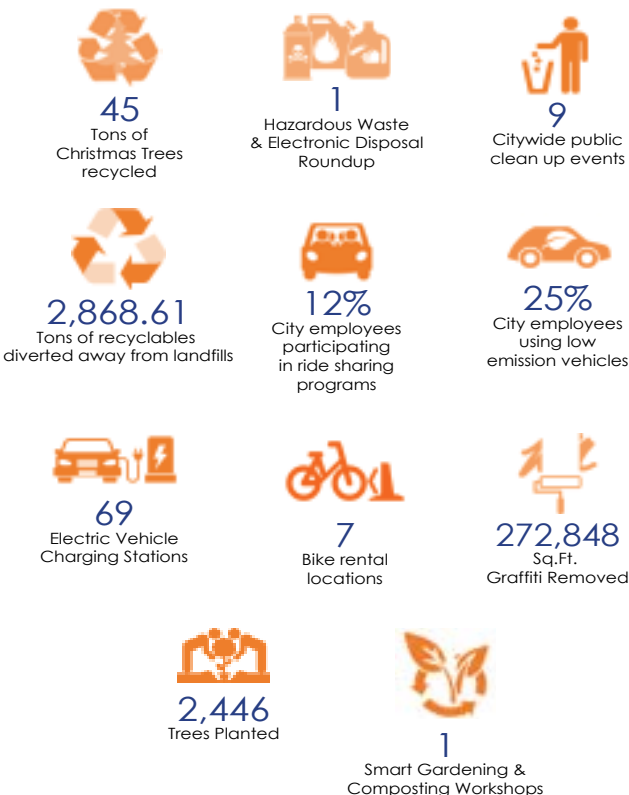
Largest Employers



what we offer

- 12 Parks (115 Acres)
- 1 Skateboard Park
- 10 Playgrounds
- 2 Bocce Ball Courts
- 1 Public Swimming Pool open during the summer
- 4 Summer Camps
- 2 Golf Courses
- 4 Walking Trails
- 1 Off-leash dog park
- 11 Tennis Courts
- 4 Soccer Fields
- 3 Futsal Courts
- 2 Handball Courts
- 1 Challenger Obstacle Course
- 4 Fitness Stations
- 19 Picnic Shelters
- 4 Outdoor Sand Volleyball Courts
- 6 Outdoor Basketball Courts
- 3 Activity Rooms
- 2 Public Ponds
- 1 Gymnasium
- 10 Ball Diamonds
- 1 Indoor Basketball & Volleyball Courts
- 2 Access to bike route trail heads
- 3 Middle & 9 Elementary school ASPIRE (after school educational program sites)
- 3,275 Businesses
- 1 Regional mall
- 5 Major shopping centers
- 3 Hospitals
- 1 Cemetery
- 1 Fire Explorer Program
- 57 Community Emergency Response Team (CERT) Volunteers
- 4 CERT Trainings (English/ Spanish / High School)
- 1 Citizens' Academy
- 1 Citizens on Patrol/ Volunteer Program
- 222 Neighborhood Watch Groups
- 1 Police Explorer Program
- 1 Business Watch Program
- 2 Police Department Mental Health Teams

how we care



City Library



Civic Theatre



Space Science Museum & Learning Center



Community & Senior Center Facility (provides activities, meals & social services)



Weekly Farmer's Market promoting local organic farms and goods



95,819 Miles Traveled with 61,678 boardings on the DowneyLINK Fixed Route Transit System



14,728 Dial-A-Ride trips for seniors and persons with disabilities

CITY COUNCIL GOALS

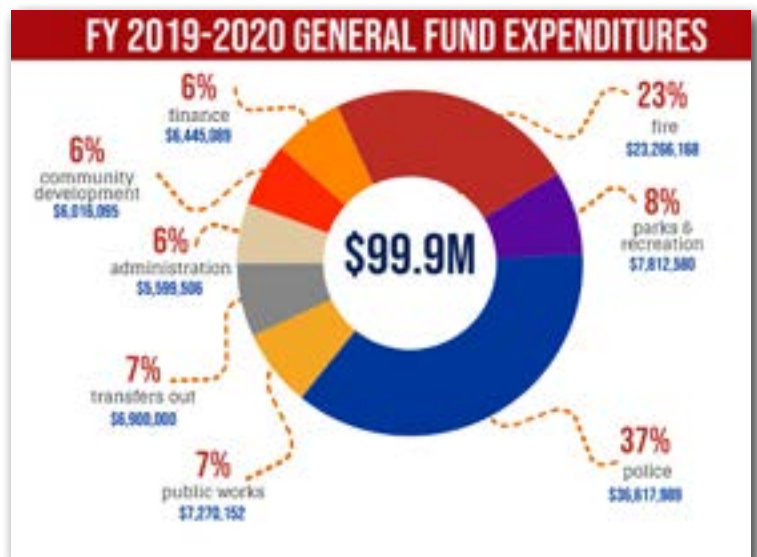
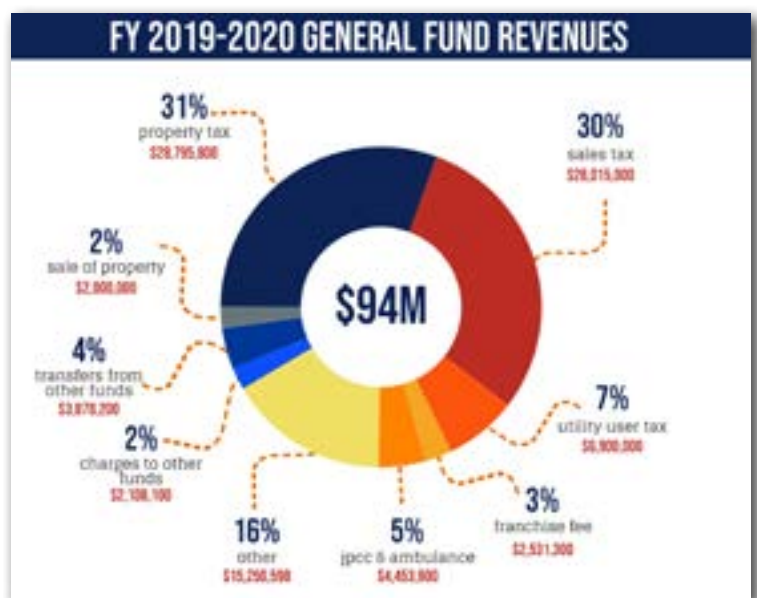
Maintain a financially stable local government

FISCAL RESPONSIBILITY

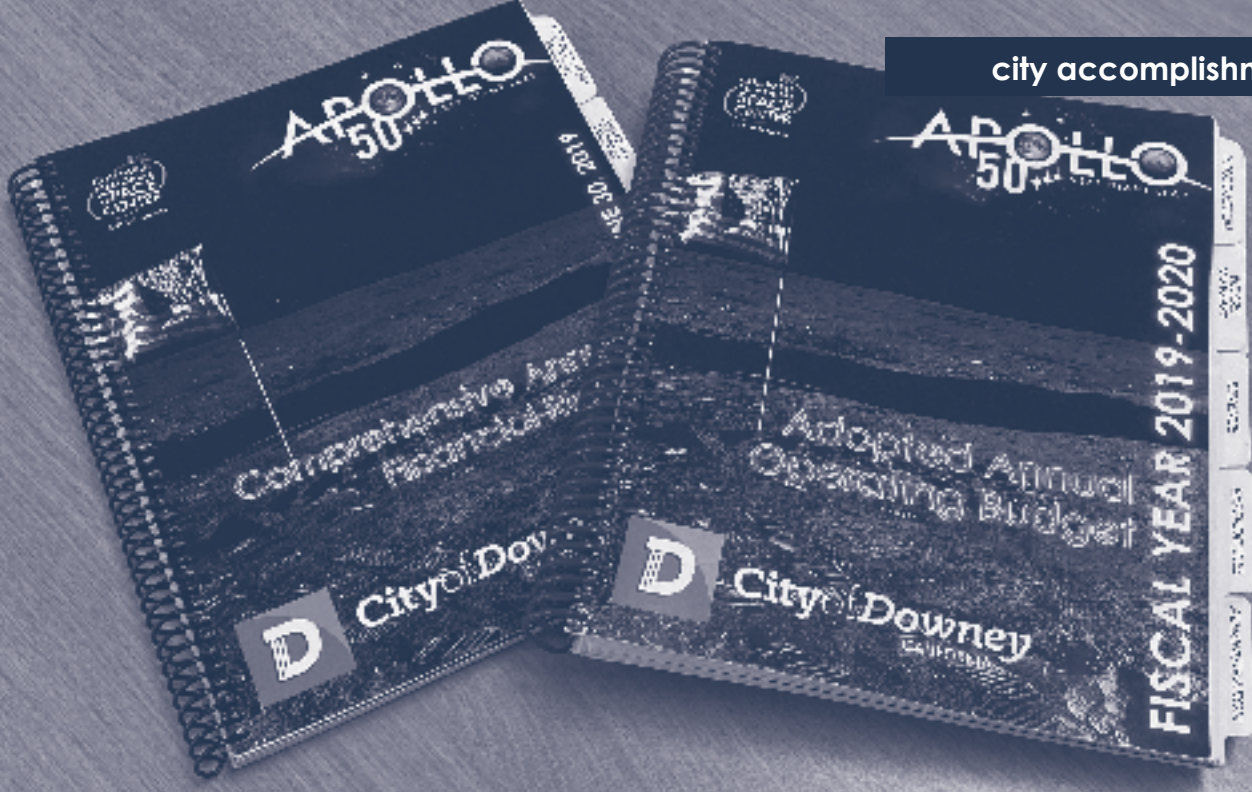
- Continue to assist the City's risk manager in reducing the City's risk
- Continue to reduce the number of lawsuits and reduce City's legal fees
- Meet or exceed FY18-19 Columbia Memorial Space Center fundraising goals
- Balance Budget
- Maintain the City's AA Bond Rating
- Continue reporting timely and accurate Management financial information and facilitate the external audit process.
- Perform at the highest professional standard all aspects of fiscal administration for the City
- Update 5 year financial projections and increase to 10-year projection with PERS actuarial analysis incorporated
- Continue with short and long term financial strategic sustainability plans (updated on an annual basis)
- Increase amount of online water billing payments
- Review and update City Financial Policies
- Evaluate revenue enhancements
- Update the City's Cost Allocation Plan
- Seek alternative revenue sources
- Seek grant opportunities to fund essential programs
- Review Citywide Lighting and Landscaping District assessment rates and conduct a Prop 218 ballot

Bond Rating

The City maintained its pension and Measure S AA bond ratings by Standards & Poor due to its prudent fiscal management, responsible investment, and healthy community development.

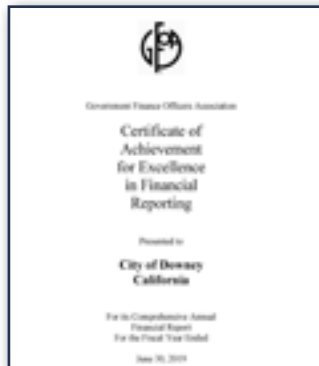


* General Fund expenditures consisted of \$93,927,579. Additionally, the City transferred \$6,000,000 to Measure S, bringing the total expenditures to \$99,927,579.



Distinguished Budget Awards

For the seventh consecutive year, Downey was awarded both the Government Finance Officers Association (GFOA) Distinguished Budget Presentation Award and the California State Municipal Finance Officers (CSMFO) Operation Budget Merit Award for the FY 2019-2020 Budget. The Awards demonstrate the City Council's commitment to transparency, fiscal responsibility, efficiency, and accountability, while ensuring the budget is accessible to residents.



CAFR Excellence

The City was awarded the Certificate of Achievement for Excellence in Financial Reporting by the Government Finance Officers Association (GFOA) for its comprehensive annual financial report (CAFR). The Certificate of Achievement is the highest form of recognition in the area of government accounting and financial reporting, and its attainment represents a significant accomplishment by a government and its management.



\$4,060,000 Metro Grant

Metro awarded the City of Downey a \$4,060,000 Measure R grant through the I-605 Freeway Corridor Congestion Hot Spots Feasibility Study. Grant monies will fund capacity enhancements and infrastructure improvements at the Lakewood Boulevard and Imperial Highway intersection in order to sustain an acceptable level-of-service and provide more durable pavement and infrastructure to withstand heavy traffic loads to accommodate a projected 14 percent increase in traffic volumes by year 2035.



“This award is a true testament of Downey’s outstanding financial management and I commend my fellow council colleagues, as well as our City’s management team, for their leadership and hard work.”

Mayor Blanca Pacheco on receiving the GFOA Certificate of Achievement

\$10.4 Million Dollars in grants awarded



\$1.55 Million Grant from the Rivers and Mountains Conservancy

The City of Downey received an additional \$1,550,000 from the Rivers and Mountains Conservancy to fund the Wilderness Park Pond Restoration Project. The Project consists of the restoration of 2.5 acres of wetlands habitat at two existing ponds at Wilderness Park, which is adjacent to the San Gabriel River. Improvements include: replacing invasive plant species with natives, installing a naturalized hardened shoreline, a new aeration system to improve water quality, restoring wetland habitat for native species, animal wildlife & providing respite for migratory birds, new trail segments that will enhance access to the adjacent 28-mile San Gabriel River Trail and new educational wayfinding signage to facilitate wetlands and native habitat awareness.



California State Library Association Grant

The Downey City Library was awarded a California State Library Shared Visions Grant for \$30,000. The grant will allow the Downey Library to acquire a customized commercial van that will help library staff to connect with children, youth, families and caregivers with the services they need to thrive, where and when they need them, by building or enhancing early learning hubs and wraparound services. Additionally, this grant will focus on supporting and expanding the critical role libraries play for children and teens during the 60 percent of their lives they aren't in school. Further, this grant will help library staff focus on programs designed to improve and support the social-emotional development of school-aged children, and the workplace preparedness of teens, during out-of-school times (after school, weekends, and summer). Youth will be invited to have a leadership voice in designing and implementing these activities.



State Homeland Security Grant

The Los Angeles area police, fire, and emergency management department received State Homeland Security Grant program and Urban Area Security Initiative (UASI) grant funding for their homeland security preparedness efforts. The County of Los Angeles serves as the grant manager for the non-UASI cities for costs related to approved Police Department, Fire Department, and Emergency Management grant purchases. The Police Department received \$70,199 for Interoperable Communication Equipment, and the Fire Department received \$29,200 for Search and Rescue Equipment, Personal Protective Equipment, and USAR Mobilization Exercises.



Selective Traffic Enforcement Program

The Downey Police Department was awarded \$300,000 in the Selective Traffic Enforcement Program Funds for FY 2019-2020 from the State of California - Office of Traffic Safety. The monies are used for programs and activities that reduce fatalities or injuries due to traffic collisions, alcohol-involved collisions, and drug-involved collisions, motorcyclist killed in traffic collisions, and reduce hit & run collisions.



2019 Edward Byrne Memorial Justice Assistance Grant (JAG)

The Downey Police Department received a \$25,531 Edward Byrne Memorial Justice Assistance Grant (JAG). JAG is a partnership among federal, state, and local governments to create safer communities. These funds are used for special overtime programs, such as crime impact and neighborhood prevention that targets specific crime trends, i.e., street robberies, auto theft, and burglary.



SB 2 Planning Grant

The California Department of Housing and Community Development awarded the City of Downey's Planning Division \$310,000 under its SB 2 Planning Grants Program. The Program reflects the state's commitment to work in partnership with local governments to address California's critical housing needs. Local governments are using the grant awards to accelerate housing production by streamlining the approval of affordable housing and promoting development consistent with the state's planning priorities, among other related activities. The City will use these monies to improve its electronic plan checking system.



National Science Foundation Grant

The Columbia Memorial Space Center (Center), in partnership with Cerritos College's Teacher TRAC program, received a \$275,000 grant over the course of 3 years from the National Science Foundation (NSF) for the College's BE-STELLER program, which will prepare underserved college students to become STEM educators. The project will create a paid internship program in which Cerritos College students will deliver the Center's STEM learning activities and tours to public and school-aged youth audiences both inside the Center and through the Center's online platforms. The NSF awards are highly-competitive and include a research component, ensuring that its intern program becomes a model for other museums around the country.

100%

Bi-weekly payroll with no or minimum errors

100%

Monthly Financial Status Reports issued within 15 days or less

100%

Accounts receivable collectible rate

57,692

Counter Transactions

4,498

Business registration renewals processed

7%

Increase in Online Business License renewals

35%

Reserves of Operating Budget

"We are always looking for innovative approaches to bring the best customer service to our residents and businesses. Utilizing this new electronic plan review system by E-PlanSoft further enhances our City's goal of promoting efficiency within our operations"

Mayor Pro Tem Claudia Frometa on securing E-PlanSoft Software utilizing SB 2 Planning Grant Funds

CITY COUNCIL GOALS

Create an environment where new processes and programs are encouraged and are used to improve internal and external services

EFFICIENCY & ADAPTABILITY

- Complete MOU for development of historical property at the Promenade
- Obtain ICMA Performance Management Certification Award
- Continue to expand the use of the ACCELA permit tracking system
- Identify Agenda Management System to implement
- Train and update City staff on the Public Records Request regulations, City process/procedures and the importance of maintaining compliance.
- Implement an integrated staffing model for both the Columbia Memorial Space Center and Downey Library
- Establish regular and frequent Cyber Security awareness training
- Implementing New Fire Mobile Data Computers
- Improve Fire Department Radio Communications Network
- Upgraded the Fire Department's Records Management System
- Conduct 10-20 employee training courses throughout the year
- Maintain Police and Fire Officer recruitment efforts to ensure maximum staffing levels
- Provide the highest level of on-going training for all police personnel
- Evaluate the use of solar and other energy-efficiency upgrades at City buildings

Digitizing Columbia Memorial Space Center Photos

The Columbia Memorial Space Center partnered with the Film Academy – the Academy of Motion Pictures Arts and Sciences – to digitize its collection of aerospace films. Additionally, the Center created a partnership with LA as Subject, a history initiative housed at USC. The Space Center is currently the only institution covering aerospace history in the consortium that includes over 100 local organizations like the Getty Research Institute and the LA Public Library.



New Mobile Data Computers

The Fire Department implemented new Mobile Data Computers (MDCs) in all first responders apparatus. These MDCs are essentially fully functioning business tablets with various apps, software and internet mounted in a fixed docking station. The MDCs receive incident information (incident type, street address, nearest cross street, business name, telephone callback #, etc) from fire dispatch's 9-1-1 computer-aided dispatch center. The Fire Fighters are able to document (time stamp) when they respond, arrive at scene, are available from the scene, are enroute to a hospital, arrive at a hospital and return to station. Dispatchers can log and send notes with incident specific information that first responders can view. A street map is also available for first responders to locate incidents and property information. Other capabilities include access to ReddiNet, the hospital network for Emergency Room availability. Electronic medical forms can also be completed by first responders while on-scene, documenting patient medical information including assessment and treatment information.



ICMA Performance Management Certification Award

The City received the ICMA Certificate of Achievement in Performance Management. This award is given to local agencies that institute a culture of performance management, pursue comparative analysis and data-informed decision-making, and promote transparency. Downey is among a few jurisdictions nationally to receive the award.



UserWay Feature on City Website

The City added the UserWay widget to its website. This widget helps the City's compliance with ADA, Section 508, WCAG 2.1AA requirements. Users of the City's website can use UserWay to read the page, change contrast, highlight links, make text bigger, and so much more.



Cyber Security Training

The City Downey recognizes the importance of comprehensive security awareness training to safeguard against cyber security attacks. The City began initiating an online training course "KnowBe4" for all employees. Defending the Downey organization against cybercrime, and security is everyone's job, and these trainings and regular tests keep all employees on top of trends and recognize issues.

"The City of Downey understands that performance management is a key principle of professional local government management. We are excited to receive this award as it recognizes Downey's commitment to data-driven decisions, transparency, and community engagement in an effort to continuously improve our organization."

Council Member Rick Rodriguez on receiving the ICMA Certificate of Achievement in Performance Management

23,814

Dial-A-Ride trips for seniors and persons with disabilities



Online Agenda Management Software

The City Clerk's Office entered into an agreement with Granicus, LLC for its Peak Agenda Management Software. The agenda management software will allow City staff to more efficiently draft, edit, approve, finalize and publish staff reports, attachments and agendas. City staff will draft staff reports within configurable templates and submit through customized workflows to their supervisors, Department Heads, City Attorney and City Manager for approval. Automated emails will alert users that new items are ready for review and once approved agenda packets are generated into a single PDF for efficient online publishing. The Peak Agenda Management software is a completely cloud-based application that will not impact the City's computer resources. One additional feature of Peak Agenda Management Software is the iLegislate App which will allow City Council, staff and members of the public to access the agenda packet on any iOS, Android and Windows device to digitally review the meeting agenda and supporting documents.



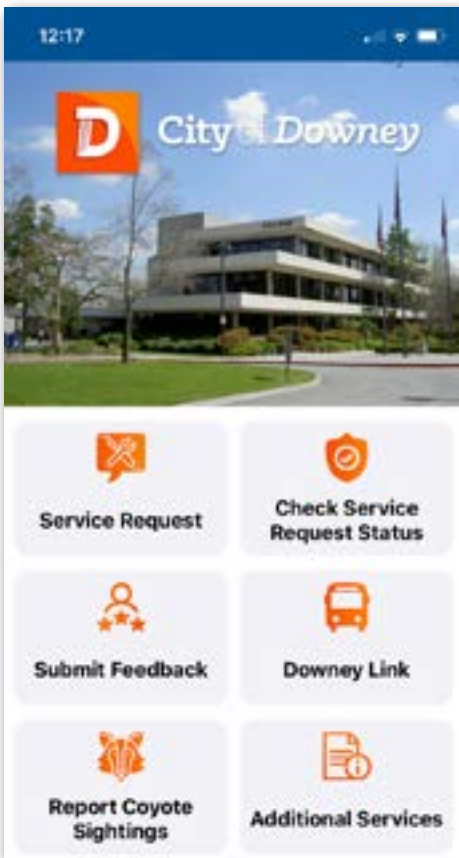
Fire Department Records Management System

The Downey Fire Department began upgrading its Records Management System (RMS) this fiscal year. The Department's RMS was operating on an antiquated system that needed an immense amount of staff hours. Bringing the RMS to more current industry standards will save the City money and create a more positive experience for community members. Reports can now be generated electronically for the inspecting officers, results of those inspections and changes therein can be updated in real time, and business owners can receive an inspection report or any Notices of Violation immediately via email. With these efficiencies in mind, the Fire Department can experience an estimated cost savings of 5,460 hours or \$273,000. This time can be used for other tasks that are needed in the department or service calls. Additionally, by improving the user interface of the program and reducing the steps taken during report processing, efficiency are immediately realized by no longer requiring manual data collecting. The RMS system is expected to launch next month.



Mobile Device Management System

The City's I.T. Department implemented a new Mobile Device Management (MDM) system for City issued mobile devices. The MDM is a cloud based solution that allowed I.T. to manage mobile devices such as tablets, iphones, iPADS, Android devices and laptops. This provides the City greater control as to what applications are allowed to be downloaded onto the mobile devices, to track and remote wiping of data should the device be reported lost or stolen, remote update and security patching, and a central place to keep track of assets and inventory.



Transit App

The Parks and Recreation Department launched a new Transit feature to the City's Downey App that allows riders plan transit trips in real-time.



Hazmat IQ Training

The Downey Fire Department received Hazmat IQ training which is a system used to help recognize and mitigate hazardous materials incidents. Firefighters respond to all types of chemical spills or releases, and need to have the ability to first recognize that the incident is dangerous and then understand how to manage the incident in a way that protects life, the environment and property. All Downey firefighters received this training that was paid for by a U.S. Department of Homeland Security grant.



E-PLANSOFT

The City implemented E-PlanSoft, an electronic permit and plan check system to be used by all City development permit divisions: Planning, Building & Safety, Engineering, and the Fire Department. The system will allow customers to submit their plans electronically and provides real-time status of their plans. The implementation of this software was done by using SB-2 Planning Grants Program Funding to help streamline housing approval.



Tyler Output Processor Software

The City's Finance Department implemented the Tyler Output Processor component to its financial management system. This software will automate delivery of financial documents, such as employee pay check stubs and W-2's. This new feature will save the City money in staff time and reduce paper consumption.



Tactical Medic Program

The Police Department developed a Tactical Medical Program, where sworn officers receive 200 hours of additional training in emergency medical services. Each member of this specialized team have successfully completed a state certified EMT program and passed the rigorous National Registry EMT exam. Members of the team are prepared to perform pre-hospital tactical casualty care to help save lives and time.

18
Employee Training Sessions Offered

12,500
Applications received and processed by Human Resources

2,990
IT Requests Received

774
Public Records Received and Processed

1,000
Water Meters Installed

100%
Building Inspections within 24 hours of scheduling

100%
ADA Complaints Resolved

CITY COUNCIL GOALS

Support community needs through a stable, vibrant and diverse local economy

ECONOMIC VIBRANCY

- Foster Downtown Growth
- Continue to facilitate the development of quality residential and commercial projects
- Complete and implement results of the Imperial Highway Economic Development Strategy
- Continue assisting in the economic growth of the City by facilitating the revitalization of all of our commercial corridors
- Begin procurement and development of the City's General Plan and Housing Element updates
- Complete a specific plan for Rancho Los Amigos South Campus, light rail station
- Begin construction of Marriott hotel
- Initiate plans for the redevelopment of remaining 21 acres at the Promenade
- Work with County to start the construction of new sports fields at Rancho South Campus
- Complete the rehabilitation of 20 owner-occupied homes
- Assist at least 10 families and/or individuals who are homeless, or on the verge of, with locating permanent housing
- Begin construction of Avenue Theatre
- Work with LA County and American Legion to develop affordable housing



Apartment Complex (8139 4th Street)

An apartment project at 8139 4th Street, between La Reina Avenue and Myrtle Street began construction this year. The project will include an eight-unit, two story building, with units ranging in size from 822 to 1,011 square feet. The two-story apartment building will include a Spanish architectural design.



Downey Oasis Townhomes (9553 Firestone Boulevard)

A 24 Townhome Project was constructed on Firestone Boulevard. The project includes a dual-townhouse design with a New England motif combined with elements of California Craftsman detailing.



Stewart and Gray Condominiums (8104 Stewart & Gray Road)

Seven Townhomes began construction on Stewart and Gray Road. The townhomes will be three stories high and feature a rooftop patio.



**Apartment Complex
(7224 Florence Avenue)**

Construction of a 12-unit apartment complex on the south side of Florence Avenue, west of Old River School Road started this year.

Home Rehabilitation Program

Through the City's Home Rehabilitation Program, the Community Development-Housing/Economic Development Division completed the rehabilitation of 20 owner-occupied homes.



Townhome Project (10345 Western Avenue)

A Townhome Project is being developed on Western Avenue. This project involves the construction of eight 3-story townhomes. Each townhouse will be 2,080 square feet and have 4 beds and 4 baths.



Downey Assessed Value Increase

Property values in Downey grew by more than 6.5% during the past year according to a recent report by the Los Angeles County Assessor's Office, placing Downey in the "Top 20 Highest Value Cities" in Los Angeles County. Downey's assessed value increased by \$759 million, which makes it the City's highest mark ever at \$12,522,738,844. The increase in value is attributed primarily to the Assessor's re-assessments of property sales, value added by new construction, and the annual two percent CPI adjustment. The new figures were part of the 2019 Assessment Roll recently released by the Assessor's Office.



Avenue Theatre

Construction of the Avenue Theatre began, including demolition and clean-up of the interior of the building, foundation work, interior concrete slabs and footings removed. The vacant site will turn the former movie house into a restaurant, brewery, and live entertainment venue. The Project is expected to be completed by Summer 2021.



American Legion Site

The City continues to coordinate with the County of Los Angeles to prepare the former America Legions site for a Veteran's affordable housing development. During the fiscal year, the Project Development Team initiated outreach plans, contacted stakeholders, and refined the project timeline. Project is expected to break ground in Fall 2021.



Kaiser Parking Structure

The Community Development Department facilitated the completion of the new Kaiser Permanente 5-story parking structure at the Kaiser Permanente



Medical Office Building (9432 Telegraph Road)

A 7,800 square feet, two-story medical building with a new modern design, parking lot and landscaping is being developed on Telegraph Road.



Marriott Hotel Groundbreaking

A groundbreaking ceremony was held to mark the start of construction and work on the new, ground up, Springhill Suites by Marriott. The hotel will be located on Firestone Boulevard across from the Stonewood Shopping Center and will consist of 140 guest rooms. The building will be 4 stories of wood construction and provide a fitness center, first floor bar and lounge, and 3,000 square feet of meeting space with a pre-function area. On top of the porte-cochere roof, there will be a roof-top pool, spa, and bar. The new hotel is expected to open in Spring 2021.



**Lakewood and Imperial Highway Shopping Center
(8818 Imperial Hwy)**

A façade remodel to an existing 10,500 square foot commercial shopping center at the southwest corner of Imperial Hwy. and Lakewood Blvd., and the construction of a new 4,000 square foot Chick-Fil-A drive through restaurant is in progress. Development of this site includes demolition of the existing corner restaurant building that is to be replaced by the new Chick-Fil-A building. Anticipated Completion is Summer 2021.

Rancho Los Amigos South Campus

The City has continued to work in close partnership with Metro as it completes the Specific Plan for the Rancho Los Amigos South Campus. Additionally, the City is coordinating the Specific Plan with the County of Los Angeles to collaborate on the vision and future development of the area. The Specific Plan will encompass Transportation Oriented Development to incorporate the future West Santa Ana Branch station and County visioning for the project area.



Public Art Kiosk

The City approved an agreement with Angels Walk LA to develop a historical marker art piece that is to be located on Downey Avenue. The art piece will tell the history of the downtown Downey area, through informative text and photographic content that is attached directly onto the marker. The contents of the marker was provided by the Downey Historical Society's late Mr. Larry Latimer. Mr. Latimer's written contribution covering the history of the downtown's streets, and events that took place, will be accompanied by historical photos, also provided by the Downey Historical Society. This Public Art Kiosk will enhance the pedestrian environment by developing, one-of-a kind, self-guided historical walking experience in Downey.

8,550
Building Inspections
Performed

3,600
Fire Prevention
Inspections
Performed

1,771
Building Permits
Issued with a
valuation of
\$131,992,081

10
Families/ Individuals
assisted with
permanent housing

1,731
Closed Code
Enforcement Cases

4,100
Adults and Senior
Citizens provided with
CDBG public services
including meals,
literacy and career
development

304
Businesses Assisted

CITY COUNCIL GOALS

Foster a safe community through key investments and provide inclusive, diverse community programs and activities

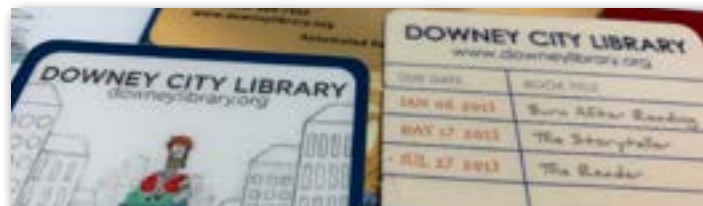
QUALITY OF LIFE AND SAFETY

- Proactive Code Enforcement actions dealing with blight and problematic, abandoned & vacant properties
- Complete and implement results of massage and lot split moratoriums
- Complete the mansionization and residential design study
- Improve mandated fire prevention inspection compliance
- Research the benefits of using drones for emergency management situations
- Update and Restock the Emergency Preparedness Bins (year two of four year plan)
- Continue to oversee and implement Measure S Projects
- Construction of new Fire Stations completed
- Execute contract with new vendor/operator at Rio Hondo Golf Club
- Implement items from the Theatre RFP to expanded marketing of theatre performances
- Identify ways to enhance the Police Department's traffic safety and education efforts
- Promote school safety through continued and on-going collaborative efforts with DUSD
- Continue efforts to ensure park safety through public awareness and coordination of police service
- Continue to collaborate with "Coast to Coast Foundation" along with other outreach services to further assist the city's homeless population
- Continue the Police Department's homeless outreach efforts by dedicating personnel that are specially trained to provide support and resources
- Develop a specialized investigative team to help identify and address criminal activity related to "Human Trafficking"
- Provide assistance to those suffering from mental illness with the assistance of two (2) specially trained police officers assigned to the department's "Mental Health Team."
- Conduct Active Shooter Training Exercises - Stonewood Mall & Promenade



Cementing Aerospace Contributions in Downey

The Columbia Memorial Space Center installed two black granite benches covered with etchings that commemorate the achievements of North American Aviation and its contributions to America's aerospace history. The benches were donated by Financial Partners Credit Union and the North American Aviation Bald Eagles Retirees Organization. Former North American Aviation employees attended the installation, shared stories, and their appreciation for commemorative benches.



Downey One Card Program

In 2017, the Downey City Library partnered with the Downey Unified School District to pilot the "Downey OneCard" program with Downey High School students. The program grants students access to the resources of the Downey City Library by using their Student ID card. The benefit of the Downey OneCard program is that it expands library access to students who, lacking a regular Downey City Library card, would not normally be able to use the Library's extensive collection of e-books and other e-resources or be able to borrow any of the Library's nearly 100,000 books. This past year, Warren High School and Downey Library staff completed the process to expand the program to include Warren High School students. The program currently has 665 accounts.



School Safety Efforts

The Downey Police Department received a specially equipped golf cart at Columbus High School to further its school safety efforts.

137

Stolen Vehicles Recovered as a result of Automated License Plate Reader Program

202

AB 109 Compliance Checks with local and neighboring law enforcement agencies



Veteran's Day Ceremony

The City of Downey held its annual Veterans Day Ceremony on Monday, November 11 at the Colombia Memorial Space Center. The event honored and paid tribute to those who have served our Country. The event feature a live, patriotic performance from the Downey High School Jazz Band, participation from American Legion Post #270 and Post #0273, and local Boy Scout Troop #441 and Cub Scout Pack #805. Congresswoman Lucille Roybal-Allard was also in attendance.



Annual Emergency Preparedness Fair

2nd Annual Emergency Preparedness Fair 2019 was held at Calvary Chapel on September 28, 2019 at 10 AM -2PM, welcoming close to 400 attendees with 16 partner agencies. The event promoted personal preparedness through hands-on activities held at various booths such as how to create a personal emergency kit, how to properly stack sandbags, and the pros/cons of various emergency food supplies. The event also included live demonstration by the Fire Department, hands only CPR conducted by Downey Adult School, and giveaways to attendees that include emergency blankets, booklets, and backpacks. All attendees enjoyed a free lunch as well.



Downey Avenue Public Art

The Downey City Council adopted the City's Art in Public Places Program in November 2005. The goal of the Art in Public Places Program is to provide original artworks that are easily accessible to the general public throughout the City. Through the Art in Public Places program, the City installed art pieces in the downtown area along Downey Avenue. Overall the theme of the artwork pieces is "whimsy" and "wonder". The sculptures are light-hearted and relatable to multiple generations and demographics, and also connect the community, leading visitors to the area to explore and learn more about their surroundings.

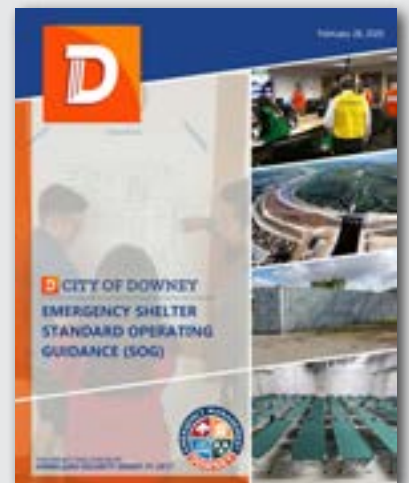


Better City for Pets

Downey was named as a Certified City in the Better Cities for Pets Program. The City was recognized for its pet-friendly traits, including the City dog park, a welcoming animal shelter, inclusion of pets in the City's preparedness plans, and for adoption programs such as Pets for Vets and the Commissioner's Choice Award.

Mass Care and Shelter Standard Operating Guide

Funded by the Homeland Security Grant Program 2017, the City of Downey hired a consultant to help draft the City's Mass Care and Shelter Standard Operating Guide which outlines the City's plan to set-up an emergency shelter should residents be displaced after an emergency. The project was completed within three months, involving a Committee of community stakeholders such as Downey City Departments, Downey Unified School District, American Red Cross, PIH, etc. The plan will go to the City Council in the near future for final approval.





Girls on Fire Summer Program

The City of Downey offered a free workshop, the Girls on Fire Summer Camp, for 6th -12 grade girls students who reside in Downey. The Workshop addressed the unique set of challenges facing young girls through a series of interactive presentations, physical fitness activities, and Team building sessions led by female leaders in the community. The program was an incredible success with over 100 girls participating in the inaugural year.



Furman Park Art Piece

Through the City's Art in Public Places Program, the City worked with a local artist to install a "Dreams of Tomorrow" art piece at Furman Park. The art piece draws from the City's roots in the aerospace industry, and uses mid-century design and color from the aerospace period to appeal to local residents of all ages.



Library Summer Reading Program

Each year, the Downey Library offers a summer reading program. This year, the Library modified its program to allow kids to participate from the comfort of their homes. The Library offered free Summer Reading Program Kits that included books, crafts and other summer reading supplies for pickup. Additionally, the Library introduced Beanstack, a free, online Summer Reading Program designed to help children track their reading progress as they earn badges and other incentives along the way. Additionally, Summer Reading Program shows were streamlined live for all to enjoy.

Celebrated the Library's 60th Anniversary

Although the Downey Library is closed for a major, Measure-S funded renovation, the Library provided an opportunity to celebrate its 60th Anniversary milestone with the public. Library staff discovered that the Library shared its opening year, 1959, with the year Hawaii was admitted to the Union as a 50th state, and as such, a Luau-themed celebration was developed. The Library's 60th Anniversary Luau was held at the Columbia Memorial Space Center on Sunday, December the 8th, 2019. Refreshments provided by the Friends of the Downey City Library came from local Hawaiian restaurants. Games, crafts, and face painting were provided for free. The over 300 attendees were also entertained by hula dancers and a Hawaiian ukulele vocalist. Past City Librarian, Victoria Jenkins, reminisced on the history of the Downey Library, particularly recalling the Library's transition to the computer age in the 1980's.



Apollo 11's 50th Celebration

The Columbia Memorial Space Center celebrated the 50th anniversary of the Apollo 11 landing and the City's aerospace history and contributions to the Apollo 11 program through a variety of exciting and creative programs and events. These events included an Apollo 11 Exhibit, an Apollo 11 Summer Camp for kids, an Apollo Speaker Series, a Launch Day event in partnership with the U.S. Space Rocket Center, a Lunar Pub Night where guests heard from former Apollo engineers, an Apollo Art exhibit at San Diego Comic Con, a NASA Day where NASA broadcasted segments from the Space Center, an Apollo 11 Landing Day in partnership with Raytheon where guests could relive the historical moment, an Apollo 11 Movie screening in partnership with JPL, and a Splashdown Day to celebrate the return of Apollo 11 astronauts Neil Armstrong, Buzz Aldrin, and Michael Collins. The Space Centers initiatives received national press, including an article in the New York Times.

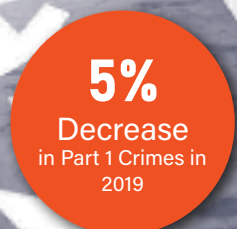


50th Anniversary Theatre

The City celebrated the Downey Theatre's 50th Anniversary. The Downey Theatre has had much success over the decades with various famous acts and attractions, and also community events and concerts. While the original in-person celebration was postponed due to COVID-19, the Downey Theatre held a virtual week-long celebration starting on April 18th.

Pedestrian Safety

The Downey Police Department conducted a bicycle and pedestrian safety enforcement operation during the month of June. The Downey Police Department recognizes the need to protect the public by looking for violations made by bicyclists, drivers and pedestrians that make roads unsafe. These violations include drivers speeding, making illegal turns, failing to yield to pedestrians in crosswalks, failing to stop for signs and signals or any other traffic violation. Officers will also look for pedestrians who cross the street illegally or fail to yield to drivers who have the right of way. Bike riders will be stopped when riding on the wrong side of the road, not complying with stop signs and signals, or other violation of the same traffic laws that apply to them as drivers.

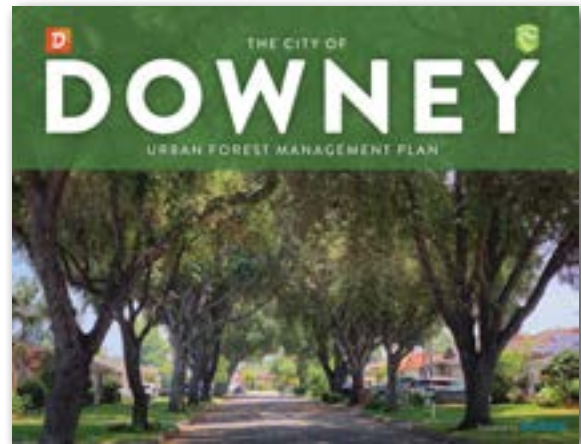


CITY COUNCIL GOALS

Foster a safe community through key investments and provide inclusive, diverse programs and activities

INFRASTRUCTURE

- Increase overall network Pavement Condition Index (PCI)
- Update and implement a Pavement Management Program
- Design and construct Residential Streets Rehabilitation FY2019-2020
- Complete design and construction of the following capital improvement projects: Lakewood Boulevard at Firestone Boulevard Intersection Improvements, Lakewood Boulevard at Florence Avenue Intersection Improvements, Telegraph Road Rehabilitation and Safety Enhancements, Paramount Boulevard Traffic Signal Upgrades and Safety Enhancements, Stewart & Gray Road Traffic Signal Communications and Upgrades, Citywide Pedestrian Plan, South Downey Safe Routes to School, and Wilderness Park Lakes Restoration
- Improve reliability of water supply and infrastructure by constructing two new groundwater wells, rehabilitating three existing groundwater wells, and installing 100 advanced water meters
- Develop and implement Citywide Active Transportation Plan
- Develop and implement Urban Forest Management Plan
- Receive "Tree City USA" recognition
- Celebrate Arbor and Earth Day
- Complete upgrades in the Council Chamber of Downey City Hall



Urban Forest Management Plan

The City adopted an Urban Forest Management Plan (UFMP), which provides the vision, goals and strategies for actively growing and maintaining a sustainable urban forest. The UFMP framework was developed through an interactive process that started with seven working group meetings, incorporating community values derived from on-line surveys and outreach events, and analyzing management programs and policies. The meetings were held in an open public forum and consisted of community members appointed to represent the five council districts and City staff from various departments that manage or influence trees. The residents provided context for citizen's priorities, values and focus for the UFMP guiding principles and goals. City staff dedicated time through departmental interviews and meetings to give valuable insights into the inner workings of the City, opportunities and challenges, and current management and maintenance practices.

Tree City Award

This year, the City of Downey was recognized as a 15-year Tree City USA community. The Tree City USA program has been greening up cities and towns across America since 1976. It is a nationwide movement that provides the framework necessary for communities to manage and expand their public trees.



More than 3,400 communities throughout the nation have made the commitment of becoming a Tree City USA. These communities have achieved Tree City USA status by meeting four core standards of sound urban forestry management, namely: maintaining a tree board or department, having a community tree ordinance, spending at least \$2 per capita on urban forestry and celebrating Arbor Day.

Each year, the Public Works Department budgets more than \$550,000 for this effort. This year, the department planted more than 3,000 new trees along medians and parkways, gave away 250 fruit trees to residents, and trimmed 8,500 trees. Lastly, as part of this year's Arbor Day celebration, the department planted three trees at Apollo Park.

Design Work Completed

Complete design and construction of the following capital improvement projects, including:

- Paramount Blvd. at Imperial Highway Intersection Improvements
- Florence Ave. Rehabilitation and Water System Improvements
- FY 20/21 Miscellaneous Concrete Repairs and ADA Improvements
- FY 20/21 Annual Slurry Seal Project
- FY 20/21 Residential Streets Pavement Rehabilitation
- South Downey Safe Routes to School Project
- Citywide Pedestrian Plan
- Traffic Management Center (TMC) Upgrades
- Downey Bike Master Plan Implementation
- Intersection Roundabouts
- Drill New Groundwater Wells 27 and 28
- Bellflower Boulevard Water System Improvements
- Pellet Street and Ryerson Avenue Water System Improvements
- 3rd Street Pavement Rehabilitation and Water System Improvements



Paramount Blvd Median and Pavement Rehabilitation



Slurry Seal



Residential Streets Pavement Rehabilitation



Firestone Blvd Median and Pavement Improvements

"The City's numerous capital infrastructure projects and neighborhood street improvements all contribute to Downey's Quality of Life and demonstrates our commitment to our local residents and business community,"

23

Capital Improvement Projects Completed

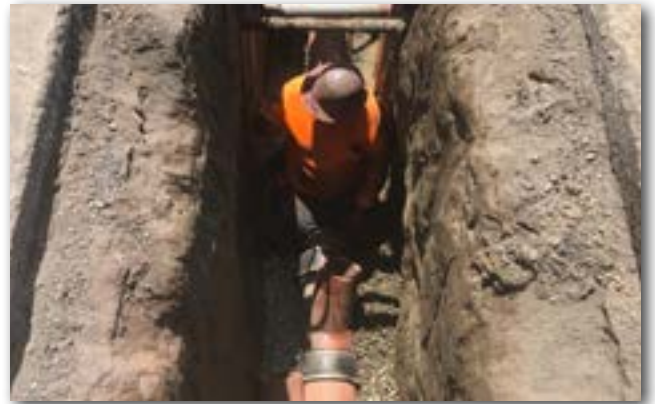
\$18 Million

The City's Public Works Department completed 23 capital improvement projects with a total cost of \$18 million including:

- Paramount Boulevard Medians and Pavement Rehabilitation
- Firestone Boulevard Medians and Pavement Rehabilitation
- FY 18/19 Residential Streets Rehabilitation (Districts 1 & 2)
- Civic Center Drive & 3rd Street Pavement Rehabilitation
- FY 18/19 Annual Slurry Seal Project (District 3)
- FY 19/20 Annual Slurry Seal Project (District 4)
- FY 18/19 Miscellaneous Concrete Repairs and ADA Improvements (Districts 2 & 4)
- Installed Electric Vehicle Charging Stations at 6 locations

Water Improvements

The City's Public Works Department - Utilities Division, conducted numerous water improvements throughout the City including at Telegraph Road, Woodruff Avenue, Samoline Avenue & Melva Street, and Patton Road at Stewart & Gray Road. Additionally, the Division completed Rehabilitation of groundwater wells 5, 10, 6.





City of Downey Application Service Requests Processed



26
Code Enforcement



685
Trash Pick Up



14
General Public Works



2
Parking



26
Parks Maintenance



96
Street Lights



40
Safety



482
Street Maintenance



9
Traffic



25
Traffic Signal



5
Sewer



750
Graffiti



1
Street Sweeping



1
Housing



27
Water



3
Public Facilities Maintenance



99
Shopping Carts



126
Tree Maintenance

20,500
gallons of used motor oil collected

1,514
Neighborhood Street Name Signs Installed or Repaired

2,446
Trees Planted

116
Number of ADA Compliant Curb Ramps Constructed

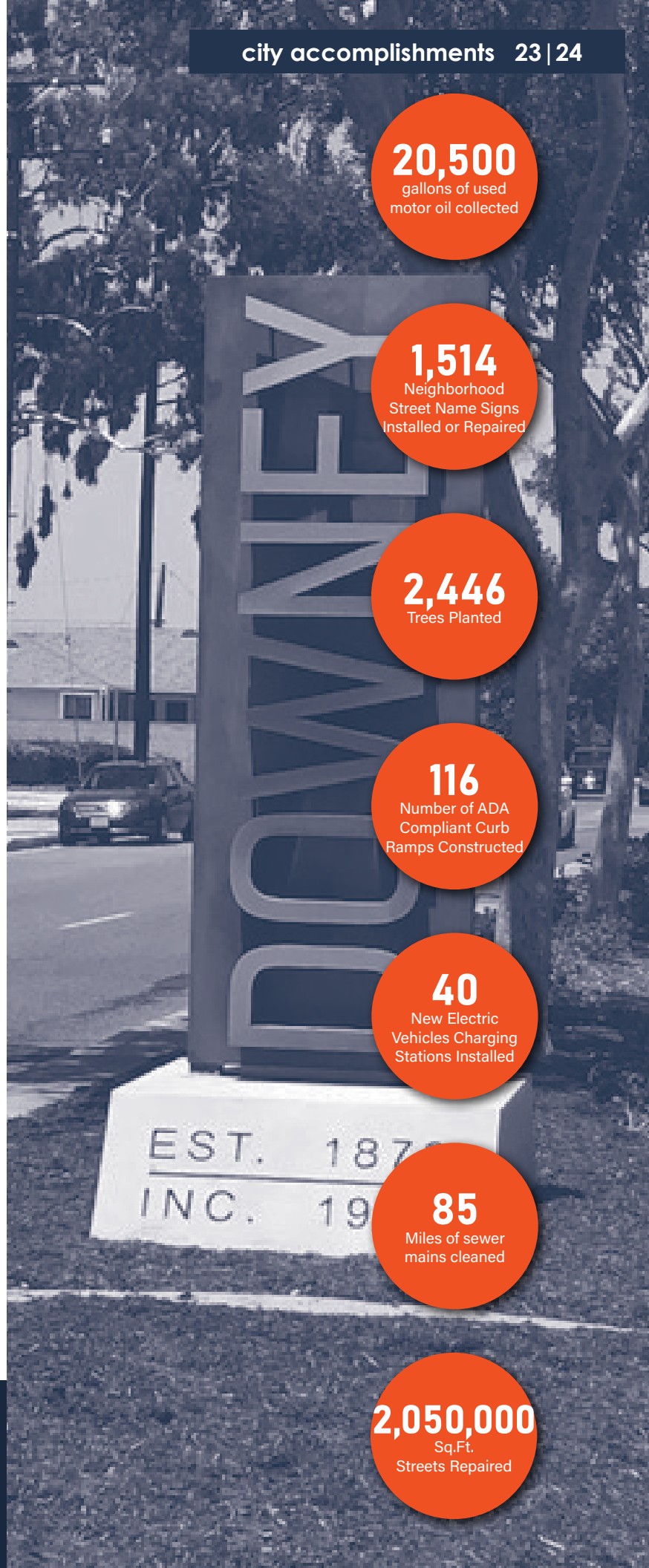
40
New Electric Vehicles Charging Stations Installed

85
Miles of sewer mains cleaned

2,050,000
Sq.Ft. Streets Repaired

Downey Entry Monuments

The City's Public Works Department installed four Downey Entry Monument Signs. These signs provide clear visibility to motorists and pedestrians when entering the City, and also helps further Downey branding throughout the City.



CITY COUNCIL GOALS

Cultivate a trustworthy and participatory local government through equitable, transparent, and effective processes

- Increase social media followers by at least 5 percent
- Continue to oversee and enhance education of the City's Coyote Management Plan
- Continue to enhance communications regarding Measure S projects through the use of Public Relations Consultant and various City platforms
- Continue to develop and expand the City's volunteer program
- Coordinate implement items of the homelessness action plan
- Increase ongoing public communication regarding City awards, achievements
- Maintain a high level of customer service through efficient service at the public counter, and timely plan reviews
- Implement activities related to the CMSC's 10th Anniversary in October 2019
- Complete renovations of key CMSC exhibits
- Maintain visibility of Library during renovations
- Expand the Neighborhood Watch Program by adding additional groups



Business Watch

The City of Downey's Business Watch Program was developed to serve as a tool for businesses who seek information on reducing the chances of becoming a victim of a crime. Through Quarterly Business Watch meetings, merchants learn crime prevention techniques and strategies that help reduce business-related crime and helps business owners become familiar with resources available from the Downey Police Department.



Neighborhood Watch

Three groups have joined the City's Neighborhood Watch program, bringing the total to 222. The City of Downey's Neighborhood Watch program encourages residents to look out for one another and report suspicious activity to the Police Department. Not only does it help reduce crime in neighborhoods, but it also forms bonds among area residents and improves relations between communities and police.

Translation of Key City Documents

During the year, the City translated its vital Department forms into Spanish. Translating the form into Spanish enables the City to more easily assist limited English proficiency individuals. This effort is part of the City's continued response to engage all community members in its services and programs.



Downey One Day in November

The City held a second Downey One Day where over 600 individuals from throughout the City volunteered in a variety of projects, including homeless kits, trash pick-up, tree planting, etc. in order to give back to their community.

600
Volunteers
Participated in
Downey One Day



Additional CERT Volunteers

At the November 12, 2019 City Council meeting, the City Council recognized 28 CERT program graduates. Community Emergency Response Team (CERT) teaches emergency preparedness and disaster response skills to members of the public, so that they can safely help themselves, their families, and their neighborhoods during major emergencies where first responders may be delayed.



Downey Youth Commission

The Downey Youth Commission was formed with the goals of leadership development, civic/local government education, advisory input to the City Council regarding youth issues, and completion of annual assignments/priorities from the City Council. During the Commission's FY 2019-20 term, they launched a new Instagram account to connect with fellow teens in the community, volunteered many hours at multiple City events, held a pre-register to vote event where 288 high school students registered, promoted the Census through videos and student pledges, and provided supportive messages during the COVID-19 crisis.



“Our City is very proud of what the Neighborhood Watch program has been able to accomplish since it was revitalized 12 years ago. The program has not only helped create a more proactive and engaged community, but it has been instrumental in improving relations between City, Police, and residents.”

Council Member Sean Ashton on the City’s Neighborhood Watch Program



Summer Series Events

Each year the Parks and Recreation Department offers a number of summer offerings that the Downey Community have come to love. During the Twilight Concert Series, residents enjoyed live music, from Country, Salsa, Big Band, to Downey's very own Symphony. The Department also hosted a Music & Movie at Golden Park night where families enjoyed Top 40s music followed by a movie for all ages to enjoy.



National Night Out

On the first Tuesday of August, the Downey Police Department holds a unique community event that is celebrated across the U.S., National Night Out. The event is designed to heighten crime prevention awareness and resources, generate support for and participation in local crime prevention programs, strengthen neighborhood spirit and build police-community partnerships. The event also features free food and drinks, children's activities, community information booths, K-9 demonstrations and family fun. This year's event drew record attendance.



City of Downey

A look at the City of Downey's Social Media Followers



17,519 Followers



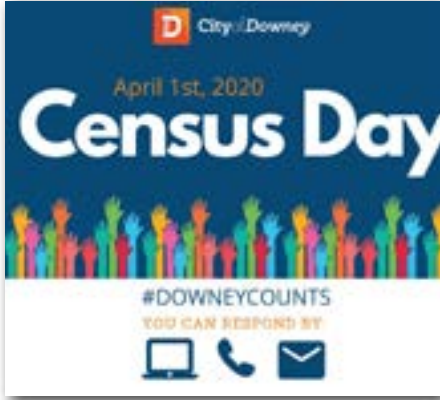
4,967 Followers



12,656 Followers

Census Efforts

The City of Downey launched a Census campaign to share the importance of Downey's contribution to the United States Census 2020. The Census is used to determine the amount of money communities receive from federal programs and legislative representation at the federal level. To engage the community, the City created a dedicated Census webpage with a variety of resources, launched a social media campaign, created billboard displays near the 5-Freeway, and partnered with local schools and the Downey Youth Commission.



Community Events

The City's Parks and Recreation Department hosts a number of community events, ranging from 9/11 Remembrance Ceremony, Havana Nights, International Food Festival, Pumpkin Patch, and Brunch with the Bunny. These events along with Summer Series draw approximately 21,000 residents each year.



Rocket Fever

The Columbia Memorial Space Center is home to LA's first and only urban rocket festival. This event is a fun-filled day enjoyed by the whole family. Participants experience a variety of rocket related activities throughout the day including water rockets, stomp rockets, balloon rockets, and straw rockets. Participants can also register for specialized rocket building classes. Partnering organizations, such as Virgin Orbit were also in attendance.



Thanking Front Line Heroes

The Downey Police and Fire Departments saluted Downey medical professional to show their appreciation for all their hard work. Additionally, the City placed a billboard sign near the I-5 Freeway thanking essential workers for all that they do. City staff also prepared care packages with thank you notes and provided them to Kaiser Permanente Downey and Downey PIH Hospitals.



City Services Continue During Facility Closures

City staff continues to provide excellent services and programming to the public despite facility closures; whether it is maintaining local parks, answering calls, wishing a resident a happy birthday, and offering Virtual Library, Space Center and Parks and Recreation programming and summer classes for the public.



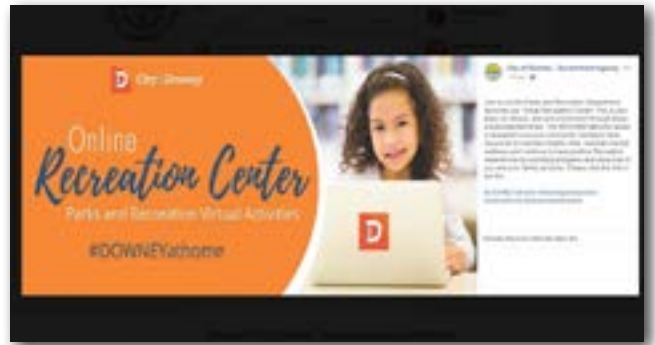
City Staff wearing face masks and practicing social distancing



Downey City Library's Virtual Storytime with Miss Claudia



Downey Police Department bringing birthday greetings to 6 year old Downey resident during #SaferAtHome



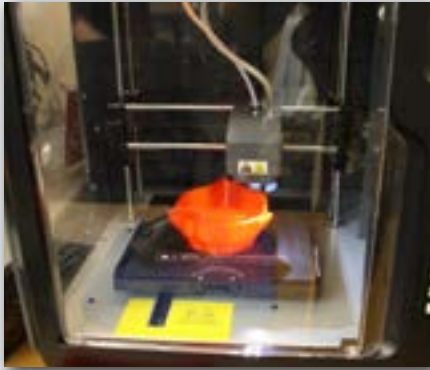
Parks and Recreation Department offering #DOWNEYathome with virtual parks and recreation programming





COVID-19

Stay home except for essential needs



3D Printing/ PPE Efforts

The Columbia Memorial Space Center teamed up with the USC Viterbi School of Engineering to connect those with manufacturing means and volunteer time with medical facilities in need of specialized PPE. The Space Center used its 3D printers, originally for educational purposes only, towards production of fitted face masks to be used at the Keck Hospital at USC. The Space Center was excited to support grassroots initiative, such as this, that bring LA county organizations and hobbyists together to bring relief to those who need it. Additionally, the Space Center's archive and exhibits teams are also working towards documenting current efforts by this community of organizations and individuals to cultivate an exhibit highlighting these efforts.



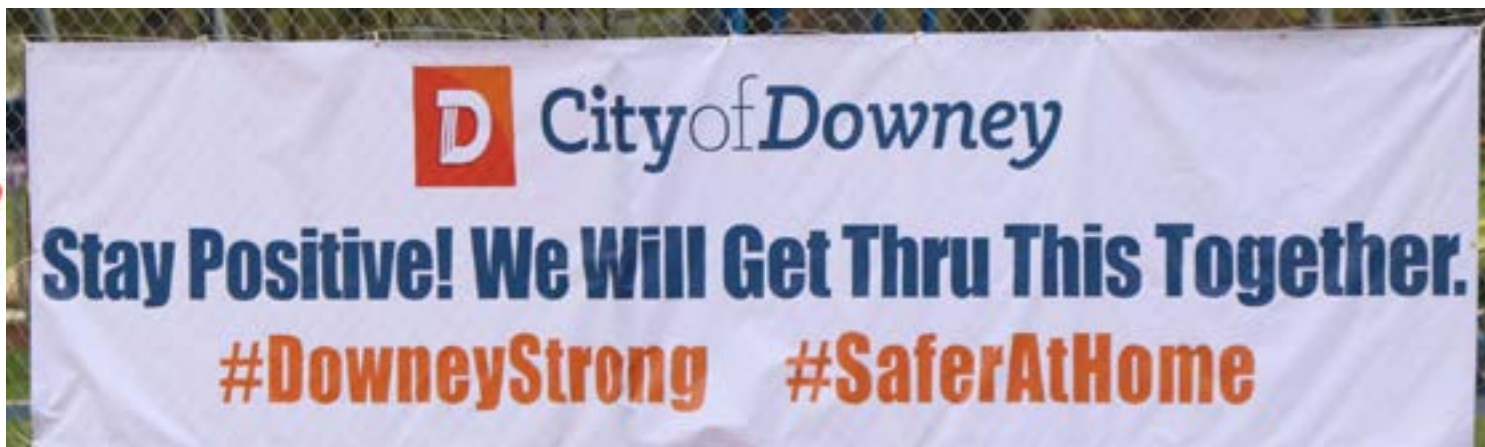
Emergency Operations Center

The City's Emergency Operations Center is active and staff meets regularly to address the crisis and work with a variety of partners including the Los Angeles County Department of Public Health, local hospitals, and the Red Cross to coordinate efforts and support the local community.



Positive Messages to the Public

As the COVID-19 pandemic can be a stressful time for individuals and businesses, the City placed positive messaging throughout the community to state we are #Downey Strong and that we will overcome this crisis together.





\$82,260 from the Department of Justice for COVID-19 Measure

The Downey Police Department received \$82,260 from the U.S. Department Of Justice - 2020 Coronavirus Supplemental Funding Program. The monies will help the Police Department proactively take measures to prepare its personnel to be as safe as possible in their response to call for service in order to prevent the spread of COVID-19. The Department will purchase personal protective outfits, N95 mask, and other safety equipment.



\$15,000 Grant from L.A. County Supervisor Hahn

The City of Downey Parks and Recreation Department received a \$15,000 grant from Los Angeles County Supervisor Janice Hahn for the purchase of senior meals. City staff worked diligently to increase the quantity of senior meals during the COVID-19 crisis, especially as many seniors are unable to leave their home. Unfortunately, several meal providers are at capacity and are unable to keep pace with the multiple cities they serve. As a proactive measure, City staff secured additional meals from various agencies and local restaurants. The grant from Supervisor Hahn greatly helped with the purchase of needed meals for seniors and lessened the financial burden on the City.



\$643,918 from HUD for COVID-19 Response

The City received \$643,918 Community Development Block Grant funds from the U.S. Department of Housing and Urban Development to be used to prevent, prepare for, and respond to the COVID-19 pandemic. The allocation as authorized by the Coronavirus Aid, Relief, and Economic Security Act (CARES Act).



\$2,000 Donation for the Downey Elks Lodge

The City of Downey Parks and Recreation Department received a \$2,000 grant from Downey Elks Lodge for the purchase of senior meals. This partnership showcases the City's strong sense of community that makes Downey so unique.



Community Goodie Bags

The City provided giveaways to Downey YMCA's Healthy Kids Day on May 2, 2020. During the event, Downey YMCA provided families free "Grab N Go" bags with an interactive drive through game to encourage active play and healthy eating during the pandemic.

1,675

Meals provided to 100 Senior Citizens per week

380

Seniors Wellness Checks - Twice per week

1,262

Households Served at Free Meal Distribution Event

4

Pallets of Food Collected at Food Collection Drive

457

Residential Tenants Financial Assistance Applications Received

2,160

COVID-19 Related Social Media Posts

1,690

COVID-19 Hotline Responses

Senior Wellness Check Program

The City's Parks and Recreation conducted daily phone call wellness checks with Downey seniors. These checks provide a safe and convenient way to check on the wellbeing of seniors, while also providing social interaction, which is critical for those who live at home alone. Staff also visited the home of any senior they do not hear from within in a 72 hour period.



Food Collection Drive

The City coordinated a Food Collection Drive with Food Help at Downey First Christian Church on May 13, 2020. The City donated food and masks to this event to help those in need. The Drive was hugely successful as it collected approximately four pallets of food items. Food Help is currently serving approximately 600 families every week.



Free Meal Distribution Event

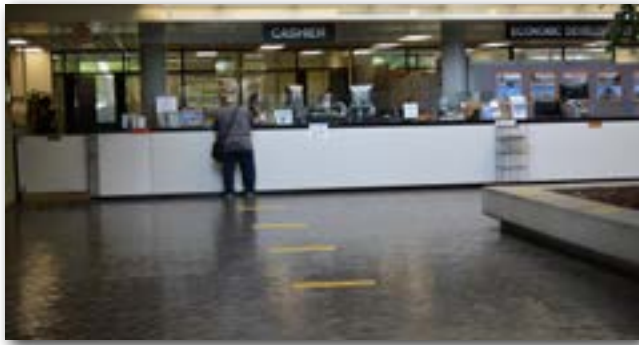
In partnership with the County of Los Angeles and the Los Angeles Regional Food Bank, the City hosted a Free Food Distribution Event on April 24 at the LA County Library Headquarters. The event served 1,262 households, approximately 5,427 individuals.



Senior Meals

The City's Parks and Recreation staff in coordination with the City's meal provider, Human Services Association, provided 1,675 meals to approximately 100 seniors a week. Staff also deliver meals to those who are unable to leave their homes.





City Hall Re-Opening

Downey City Hall re-opened to the public on June 1, 2020. Downey was one of the first City Halls to re-open to the public in the surrounding area, demonstrating its commitment to serving its community. Downey City Hall implemented new signage, social distancing markers, plexi-glass barriers, screening checks, and hand sanitizing stations.

Public Information

City staff continually provided notices to the public about the most recent updates regarding COVID-19, resources, and City operations through its COVID-19 hotline, the City's COVID-19 webpage, social media posts, and ads in the Downey Patriot.

#DowneyCares

As the City navigates the COVID-19 pandemic, the Downey community came together to support one another and the City. This is just another example of what makes Downey such a great community.





\$1,000 Kaiser Permanente - Downey Grant and Partnership

Through a partnership with Kaiser Permanente - Downey, the City's Parks and Recreation Department offered free "goodie bags" as prizes for its virtual recreation contests and surprise "Swag Drop offs" during its #DOWNEYathome campaign. Kaiser Permanente donated \$1,000 and over 400 jump ropes, 200 mini hand sanitizers, and 100 KP reusable bags to the City's Parks and Recreation #DOWNEYathome program. This partnership is an example of the Department's creative and interactive ways to keep the Downey community active, engaged and connected through the COVID-19 pandemic.



Rental Assistance Program

The City of Downey implemented the COVID-19 City of Downey Emergency Rental Assistance Program (COVID-19- DERAP) which provided emergency rental assistance grants to income-eligible households economically impacted by the COVID-19 pandemic through job loss, furlough or reduction in hours or pay, residing in the City of Downey. The Emergency Rental Assistance grants are rental payments made on behalf of an income-eligible household, for a maximum period of 1 month to maintain housing and/or to reduce rental payment delinquency in arrears as a result of the economic downturn during the COVID-19 pandemic.



Free Internet Access

In response to COVID-19, free internet access was temporarily available at any Virtual Library locations throughout the City of Downey without the need of a Downey Library Card. This allows individuals who may not have access to the internet at home and to comply with social distancing protocols while receiving access. Virtual Library locations include Downey Civic Center, Barbara J Riley Community & Senior Center, Apollo Park & McCaughan Gymnasium, and Discovery Sports Complex.

Temporary Outdoor Dining Program

In an effort to assist restaurants in re-starting their businesses, the City of Downey approved a Temporary Outdoor Dining Program to allow restaurants to utilize adjacent outdoor areas (walkways, sidewalks, or parking stalls) to serve food and drinks to customers. This new program allowed restaurants to apply for a temporary outdoor dining area to assist with their limited indoor seating capacity as required by the LA County Health Officer Order.

MEASURE S AT A GLANCE

2018

City budgets \$9.2 million in FY18-19:

- \$4.1 million Public Safety
- \$450,000 General Operations
- \$4.6 million Capital & Public Safety Equipment

Replaced obsolete units in Police Department with purchase of 160 new portable and 61 new mobile radio units and 7 police vehicles

Citizens' Oversight Committee submits first annual report to the City Council

City hired public relations firm to ensure the community is informed of how Measure S is benefitting the community

City launches Measure S website

Futsal and North Center Parking Lot complete



Apollo Park - Baseball Field Improvements



Golden Park - New Picnic Shelters



New Fire Station No. 1



New Fire Station No. 3



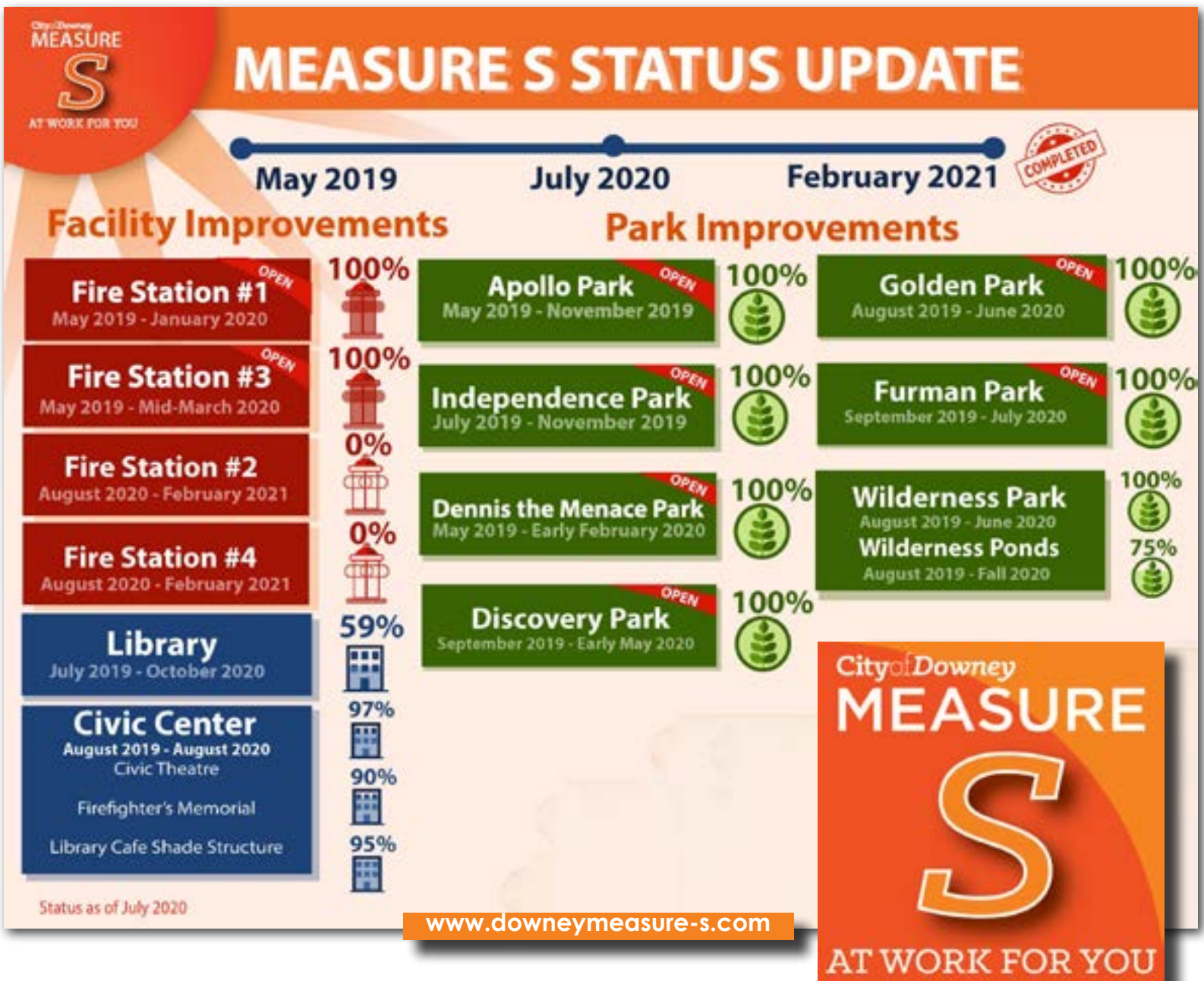
Dennis the Menace Park - New Community Building



Downey Police Department - New Locker Rooms

MEASURE S

2019			2020		
Measure S	Held Groundbreaking ceremonies at: <ul style="list-style-type: none"> Downey Library Apollo Park Dennis the Menace Park Fire Station No. 1 Fire Station No. 3 	Construction for the Library begins Hosted a Measure S Open House at Barbara J. Riley Community & Sr. Center Held Groundbreaking ceremonies at: <ul style="list-style-type: none"> Wilderness Park Golden Park 	Construction begins at Furman and Wilderness Park Held Grand Re-Opening ceremonies for: <ul style="list-style-type: none"> Independence Park Apollo Park Grand Re-Opening of Dennis the Menace Park	Completed Police Department Locker Room Completion of Fire Stations #1 and #3 (Virtual Grand Re-Opening of Fire Station #1)	Completion of Discovery Sports Complex (May) Completion of Golden Park (Virtual Grand Re-Opening Video) (June)





- 1** **Fire Station #1** NEW/2019
- New Raised Floor ECOM Command Center and Data Center
 - Modernized Interior Spaces
 - Multiple Floor Layout
 - Reconstruct Pavement
- Fire Station #3** NEW/2019
- New Enlarged and Improved Apparatus Bay
 - Modernized Interior Spaces
 - Multiple Floor Layout
 - Reconstruct Pavement

- 2** **Apollo Park** IMPROVE/2019
- Restroom Upgrades
 - Parking Lot Improvements
 - New Synthetic Turf at Fields #1, #2, and #2b
 - 6 New Picnic Shelters
 - New Picnic Tables and new BBQs with Food Prep Tables
 - New Rubberized Surfacing at Playground
 - New Backstops at Ballfields
 - New Drinking Fountains with Water Bottle Filling Stations
 - New Monument Sign with Downey Branding
- Downey the Menace Park** NEW/2019
- New Community Building, Restroom and ADA Restroom
 - New All Challenge Fitness Course
 - New Rubberized Surfacing at Playground
 - Site Furnishings (Benches and Drinking Fountains)
 - New Monument Sign with Downey Branding.

- 3** **City Library** NEW/2019
- Reconfigure Interior Spaces
 - Replace Interior Finishes, Books and Data Storage Furniture
 - Install Energy Efficient Lighting
 - ADA Improvements
 - New Doors and Signage
 - Exterior Painting of the Building
- Civic Center - Theatre Plaza** IMPROVE/2019
- New Circular Fountain
 - Prominent Sculpture/Art Displays
 - Information Kiosk
 - Seating/Conversation Areas
 - Exterior elevator to Access Second Floor.

- Civic Center - Fire Memorial**
- Fallen Firefighters Memorial
 - Centerpiece with a Bronze Statue of a Kneeling Firefighter
 - Circular Concrete Seating
- Civic Center - Library Outdoor Area**
- Outdoor Seating
 - Shade Structure with Multi-Color Cover

- 4** **Independence Park** NEW/2019
- New Community ADA Restroom
 - New Rubberized Surfacing at the
 - Resurfacing of Tennis Courts
 - Parking Lot Improvements (New)
 - New Drinking Fountains and N
- Wilderness Park**
- Community Building with Restr
 - New Picnic Shelters, Tables and
 - New Rubberized Surfacing at P
 - New Walking Trails, Butterfly G
 - New Interpretive Signage
 - New Benches and Drinking Fou
 - Parking Lot Improvements
 - New Monument Sign with Dow

OF DOWNEY'S MEASURE S IMPROVEMENT PROJECTS

Measure S is the Most Robust Infrastructure Improvement and Construction Program in the City's History



ns
e Playground
(them and Western Lots)
w Monument Sign with Downey Branding
Room Improvements
BBQs with Food Prep Tables
ground
arden, and Pedestrian Bridge
stains with Water Bottle Filling Stations
ey Branding

- Golden Park** **In Construction**
- Community Building Upgrades
 - ADA Restroom Upgrades at both the Community and Building Restrooms
 - 5 new Picnic Shelters
 - New Picnic Tables and new BBQs with Food Prep Tables
 - New Rubberized Surfacing at Playground
 - Basketball Court Improvements
 - Baseball Field Improvements
 - New Walking Paths
 - New Benches and Drinking Fountains with Water Bottle Filling Stations
 - New Monument Sign with Downey Branding

- 5** **Fully CLOSED**
- Discovery Sports Complex**
- Synthetic Field Conversion
 - Baseball Field Lighting
- Farman Park** **In Construction**
- Community Building Upgrades
 - New ADA Restrooms
 - 5 New Picnic Shelters
 - New Picnic Tables and New BBQs with Food Prep Tables
 - New Drinking Fountains with Water Bottle Filling Stations
 - Tennis Court Upgrades
 - New All-Sports Court
 - Parking Lot Upgrades including 22 new Parking Stalls
 - New Digout Seating, Backstops & Fencing at Ballfields
 - Turf Renovation and new monument sign with Downey Branding

- 6**
- Fire Station #2**
- New Living Quarters
 - Additional Dormitories
 - Shower Facilities
 - Accessible Front Offices
- Fire Station #4**
- Modernized Interior Spaces
 - Multiple Floor Layout
 - Reconstruct Pavement



CELEBRATING  YEARS



City of Downey



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www.downeyca.org

