Vendor	Product	Purpose	Data Type	Custodian	Freq Collected	Freq Updated
PlantBids, Inc.	PlantBids, Inc.	Request for Proposals and Bids	proprietary database	All	As Needed	As needed
Hootsuite	Hootsuite	scheduling social media posts	proprietary database	All	daily	daily
PageFreezer	PageFreezer	Social media archiving	proprietary database	All	daily	daily
Granicus	GovMeetings	Meeting and Agenda Management For Government	proprietary database	City Clerk	As Needed	As needed
LaserFiche	Laserfishe	Electronic Document Management/Storage	portable document file (pdf) for agendas, minutes, capital improvement projects and other public documents	City Clerk, Public Works, IT, Community Development, Fire	As needed	As needed
Core Logic	Corelogic	Property Profile records	proprietary database	Community Development	daily	As needed
Eagleview	Pictometry	Geographic Information System	geodatabase	Community Development/Public Works/PD	daily	As needed
Costar	Costar	Property Profile Records – Commercial and Large Multi-family	Proprietary Database	Community Development	As needed	As needed
Accela	Accela	permit management	proprietary database	Community Development/Fire Department/Public Works	daily	daily
n/a	Access	Housing tracking system	database	Community Development/In House	daily	As needed
U.S Department of Housing/HUD	IDIS	Reporting/financial data	proprietary database	Community Development/Paid Sub	daily	As needed
HDL	HDL Business License System	Business Licensing, reporting	proprietary database	Finance, Community Development, Fire	daily	daily
DataTicket	DataTicket	Process Citations, collections	proprietary database	Community Development/Police Department	daily	daily
Department of Motor Vehicles	DMV FGS	File generator system, vehicle information	proprietary database	Community Development	daily	daily

Vendor	Product	Purpose	Data Type	Custodian	Freq Collected	Freq Updated
Paymentus	Paymentus	Online service/portal available for utility billing customer to pay their water bills online	proprietary database	Finance	daily	daily
Eden TOP	TOP	Email distribution system of employee paystubs to employees	personnel paystub maintenance	Finance/Payroll	Every pay period	As needed
Tyler Technologies	Eden	Financial System	Accounts receivable, accounts payable, payroll, purchasing, fixed assets, general ledger tracking, cash management, job/pay classification, personnel maintenance, benefits administration	Finance, Human Resources	daily	daily
UKG	Telestaffing/Workforce Ready	Timekeeping/Scheduling	proprietary database	Finance/Human Resources	daily	daily
Everbridge	Everbridge	Everbridge	proprietary database	Fire	daily	daily
Veocci	Veocci	Emergency operations	proprietary database	Fire	As Needed	As needed
Vector Solutions	Vector Solutions	FD training curriculum and database	web portal	Fire	daily	daily
Wittman Enterprises	Wittman Enterprises	Ground Transportation medical billing	web portal	Fire	daily	daily
PM Billing	PM Billing	Paramedic Subscription database	proprietary database	Fire	daily	daily
Fire Stats	Fire Stats	Fire States	proprietary database	Fire	daily	daily
FDM	RMS	Records Management	proprietary database	Fire	daily	daily
APS - Advanced Problem Solving	APS	Learning Management System	Web Portal	Fire	Daily	Daily
Locality Media Inc.	First Due	RMS	Proprietary database	Fire	Daily	lDaily
NEOGOV	Insight	Online Job Advertisement and Application	proprietary database	Human Resources	daily	daily
NEOGOV	OnBoard	OnBoarding Application for New Hire Processing	proprietary database	Human Resources	daily	daily
Microsoft	Outlook	email, calendar, contacts	proprietary database	IT	daily	daily
Innovative/iii	Polaris	Library Catalog	books and collection data, checkout fine and fee records, patron contact information and library card numbers	Library	daily	daily

Vendor	Product	Purpose	Data Type	Custodian	Freq Collected	Freq Updated
Active Network	ActiveNet	Recreation Software	online registration and payment, class and event information	Parks & Rec	daily	daily
AudienceView Ticketing Corp	AudienceView Ticketing Corp	Theatre Software	Ticket Tracking Software	Parks & Rec/Theatre	daily	daily
Club Prophet	POS Express	Point of Sale System at Golf Pro Shop	proprietary database	Parks & Rec/Rio Hondo Golf Club	daily	daily
Trapeze	Trapeze	Dispatch Transportation System	web portal	Parks & Rec/Transit	daily	daily
Rainbird	Rainbird	sprinkler control system	proprietary database	Parks and Rec	daily	daily
Relx Group	LexisNexis	Police Records Management	proprietary database	Police	daily	daily
Webiplex	Webiplex	Subpoena Management System	proprietary database	Police	daily	daily
SpidrTech	Incident/Case Update	Public engagement/updates	Proprietary database/software	PD	As needed	As Needed
Lexis Nexis	Online Reporting	Collect non-emergent reports	Web-portal	PD	As needed	As needed
Tyler Technologies	Incident storage and collection	Collection of incident data. CAD and RMS services	Confidential police records	PD	Daily	As needed
Microsoft	Sharepoint	Intranet Collaboration	Internal Communication	PD	As Needed	As needed
Axon Enterprise Inc.	Evidence.com	Evidence collection and storage	Digital evidence	PD	Daily	Daily
Vigilant Solutions	Automated License Plate Reader (ALPR) Software	Maintains fixed and mobile ALPR systems	Digital data	PD	Daily	Daily
Crossroads	Crossroads software	Traffic Collision Report Preparation	Digital Data, Confidential police records	PD	Daily	Daily
Houston Engineering	MS4 Soft	NPDES Permitting Software	NPDES inspections and permiting information	Public Works	As needed	As needed
n/a	custom programs	Tracking Work Orders and Service Requests	work orders and service requests	Public Works	daily	daily
Granite Software	CUES	CCTV capture of sewer mians	CCTV capture	Public Works	As needed	As needed
Mainstar	Mainstar	Fleet Maintenance Program	Fleet Maintenance Program	Public Works	As Needed	As needed
ProCore Technologies	ProCore	Construction Project Management	CIP project management and schedule information	Public Works/CIP	As needed	As needed
City of Downey	Smart phone App	Citizen Service requests	Service requests submission module through Smart Phone App	Public Works/GIS	As needed	As needed
City of Downey/Public Works	Service Request System	citizen public infrastructure issues reporting system	Service Requests	Public Works/GIS	daily	daily

Vendor	Product	Purpose	Data Type	Custodian	Freq Collected	Freq Updated
Crossroads	Collision Database Software	Collison and accidents reocrds	Statewide Integrated Traffic Records System	Public Works/GIS	As needed	As needed
Eckersall, Inc.	Downey GIS	Provides access to GIS data for staff and residents	GIS data internal and external sites	Public Works/GIS	As needed	As needed
ESRI	ArcGIS Destop ArcSDE ArcGIS Server	Geographic Information System (GIS). Create, maintain, and use spatial-based infrastructure and substructure asset information. Generate analysis, produce reports and maps to suport informed decision making process for the City's projects	Street, parcels, water system, sanitary sewer collection system, storm drain system, fiber optics, building footprints, aerial imagery, DowneyLink bus routes & other bus stops, centerline ties, City trees, CIP Projects, traffic counts, right of ways, parks, schools, sidewalks, CDBG areas, trash pickup and street sweeping areas, City Council Districts, construction districts, City sign & upport locations	Public Works/GIS	As needed	As needed
NCE	Pavement Management Software	Road Structure evaluation for rehabilitation	Street structural information	Public Works/GIS	As needed	As needed
Innovyze	InfoWater	Water Distribution Hydraulic Modeling Software	Water distribution analysis	Public Works/GIS	As needed	As needed
Open Geospatial consortium (OGC)	GeoServer	GIS Publishing Software	GIS Data	Public Works/GIS	As needed	As needed
Trimble	GPS Path Finder	Collecting GPS data for City Assets	City Infrastructure/Assets	Public Works/GIS	As needed	As needed
Web Based Software/Applications	work order system	City's facilities maintenance work order system	Maintenance work orders	Public Works/GIS	daily	daily
Web Based Software/Applications	Report GIS Issues	Submit GIS Issues/ Modifications	GIS issues/inconsistencies and modification request	Public Works/GIS	As needed	As needed
Web Based Software/Applications	Traffic Calming Request System	Submit Traffic Calming Requests	Traffic calming requests	Public Works/GIS	As needed	As needed
Web Based Software/Applications	CIP Project Schedule (CIP)	Capital Improvement Project Schedules	City capital improvement projects	Public Works/GIS	As needed	As needed
Web Based Software/Applications	Request for Proposals (RFP)/Bids	RFP/Bids	RFPs and Bids	Public Works/GIS	As needed	As needed

Vendor	Product	Purpose	Data Type	Custodian	**Freq** Collected	**Freq** Updated
Web Based Software/Applications	Customer Satisfaction Survey	Citizens satisfaction survey	Survey submitted by citizens	Public Works/GIS	As needed	As needed
Web Based Software/Applications	Purchase Requisition System	Generate Public Works purchase requisition	PW purchase requisition data	Public Works/GIS	As needed	As needed
Web Based Software/Applications	Fire Hydrant Repair Request	Report Fire Hydrant repair requests	Fire Hydrant issues	Public Works/GIS	As needed	As needed
Web Based Software/Applications	Public Works Committee Agenda	Display Public Works Committee agendas	PW Committee agendas information	Public Works/GIS	As needed	As needed
Web Based Software/Applications	Public Works Notices	Display Public Works Notices		Public Works/GIS	As needed	As needed
Web Based Software/Applications	CIP Budget Request Submission Module	Submit CIP budget request to Public Works	Capital improvement projects budgeting information	Public Works/GIS	Yearly	Yearly